sharon Herman 151 - 14th Ave. San Francisco CA 94118

Aug 28th 2018

Via ECFS Marlene H. Dortch, Secretary Federal Communications Commission 445 12th Street, S.W. Washington, D.C. 20554

## Re: In the Matter of Petition of USTelecom for Forbearance Pursuant to 47 U.S.C. Section 160(c); WC Docket No. 18-141; Category 1

Dear FCC,

I discovered the need for competitive providers following one and half years of unresolved and frustrating telephone and internet billing while dealing with AT&T. Everyone I spoke to and corresponded with had something different to report on the large monthly billing and service discrepancies.

Eventually a friend suggested another carrier who I checked out and have happily been doing business with and continue to recommend to others.

Sonic has proven to be reliable, available and reasonable. I love them.

I say to the FCC bring on the broadband competition affording us the opportunity to have a choice and not accept non-choice price hikes adding to my costs for internet and phone services.

sharon Herman